



Centralised and transparent Certification Management tool





- Active since 1996 as Control Body; head office is in Turkey, local offices in Serbia, Romania, India and Ukraine
- **Number Operators Inspectors /Zertifierer ??**
- Accreditations
 - Organic Textile and Cosmetics, TURKAK, NOP
 - **EU program was suspended in 2015**



- Back-up personnel: Inspection and Certification Staff
- Language barrier for international projects
- Correct understanding of the regulation (derogations, paralel cropping)
- Investigation of irregularities



Change Old Fashioned System



Features interesting for ETKO

- Central availability of all customer data for all workers
- Management of Data changes through User Rights (?)



Administrator



Inspector



Certifier

Administration

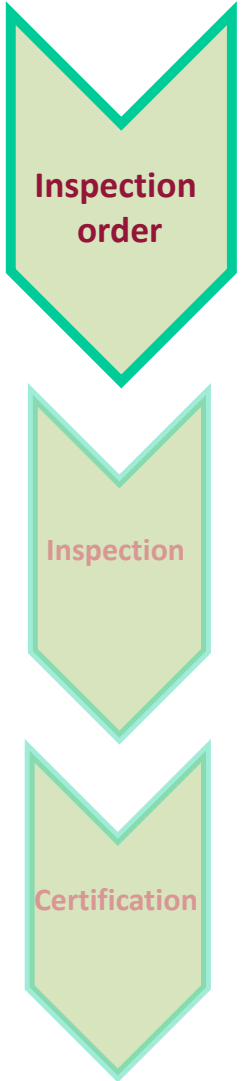


Inspection/Certification

- Transparent Workflow
- Onsite /Web Portal for Inspectors
- Controlling Inspectors Qualification



Transparent workflow



Inspection Order through Inspection Infoportal Easier communication with inspectors in particular in foreign countries

Ecert Software - OSGC_Prod - User: Inspector Ana Maria - Multi-client: OS Cert CB | DE German (Germany) | Help

Master data | Info portal | Applied standards | Correspondence | Analyses | Window ?

2017

Contacts search x Infoportal x

Inspection | Filter | Booking date: 24/01/2017

Sent on: (6 items)

	Y	C	Year	Standards	Priority	Inspection type	Inspection No.	ID 1	Last inspection	Name	Completion until	Certification valid until
✓			2016	Organic - NDP external cert.	Normal	Follow-up Inspection	02115	OS-002-5987		Farmer Cecilia		09/11/2016
✓			2015	Bio Suisse external cert.; Organic	Normal	Main Inspection	01517	F-001-4587		Farmer Sergio		09/11/2015
✓			2015	Bio Suisse external cert.; Organic	Normal	Main Inspection	01526	F-001-2859	25/10/2016	Farmer Peter	15/12/2015	09/11/2016
✓			2015	Organic - NDP external cert.	Normal	Main Inspection	02290	OS-005-5689	10/11/2015	Farmer Dimity		09/11/2016



Controlling Inspection Progress = Deadlines/Status inspection orders

Búsqueda de personas Martínez Laura FA-006 - Alvarez Laura IN-01 - Inspector 1 * Inspection assignment

Start Order lists Options

Search for clients

Search for orders

Show order list

Search mode Search

Create orders Delete orders

Edit orders Restore deleted orders

Open orders Print

Change workflow step Show/add documents

Assign/change facilities Change priority

Open in Google Maps

Actions

Open inspector

Open inspection body

Open person

Open certification officer

Persons

Search for orders

Arrastrar el encabezamiento de la columna aquí para agrupar esta columna

Order status	Inspection No.	Name	Inspector	Target date	Inspection from	Inspection date
Inspection in progress	02056	"Helianthus" Llc Ivan	Chernysh Artem	30/05/2016	30/05/2016	30/05/2016
Inspection in progress	02044	"Sayvo" Ltd Volodymyr	Chernysh Artem	02/06/2016	02/06/2016	02/06/2016
Inspection order accepted	02124	Abdullah Aktoprak Abdullah	Mustafa Akyüz	22/10/2016	22/10/2016	
Inspection order accepted	02122	Ali Seyhun Ali	Mustafa Akyüz	22/10/2016	22/10/2016	
Inspection order accepted	02111	ALNAR NARCILIK Ltd. İbrahim	Mustafa Akyüz	22/10/2016	22/10/2016	
Inspection order accepted	02119	Arif Bozer Arif	Mustafa Akyüz	22/10/2016	22/10/2016	
Inspection order accepted	02123	Ayşe Değirmenci Ayşe	Mustafa Akyüz	22/10/2016	22/10/2016	
Inspection order accepted	02116	Engin Ekici Engin	Mustafa Akyüz	22/10/2016	22/10/2016	
Inspection order accepted	02127	İbrahim İtimat İbrahim	Mustafa Akyüz	22/10/2016	22/10/2016	
Inspection order accepted	02118	İnanç Yüksel İnanç	Mustafa Akyüz	22/10/2016	22/10/2016	
Inspection order accepted	02110	İşıl İşıl Bilgin İşıl	Mustafa Akyüz	22/10/2016	22/10/2016	
Inspection order accepted	02120	Kamuran Ender Kamuran	Mustafa Akyüz	22/10/2016	22/10/2016	
Inspection order accepted	02126	Mehmet Bağkur Mehmet	Mustafa Akyüz	22/10/2016	22/10/2016	
Inspection in progress	01974	MEZO	Aksoy Fatih		15/03/2016	25/05/2016
Inspection in progress	01976	MEZO	Yuşa Yün	15/06/2016	31/05/2016	31/05/2016
Inspection in progress	01972	Naipli Group	Emre Cırak			18/05/2016
Inspection in progress	01971	Naipli Group	Emre Cırak			18/05/2016
Inspection in progress	02045	PE "ACE Dovira" Struk	Chernysh Artem	30/05/2016	30/05/2016	30/05/2016
Inspection in progress	02048	PE "ACE Dovira" Struk	Chernysh Artem			19/08/2016

Inspection order

Inspection

Certification

Transparent workflow



Not implemented yet

Inspections with electronic checklists

Transparent workflow

Inspection order

Inspection

Certification

Code	Checkpoints	Mem	Criteria	Level			C	NC	PC	NA	Comment to checkpoint
(3.0)	EU regulation						<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
1	Knowledge						<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
1.2	Does the farmer know basic organic farming techniques?			0			<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
1.3	Has the farmer participated in all training events organised by the group or certificate holder? (Indicate dates of training!)						<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
1.1	Does the farmer understand basic principles and rules of organic farming?						<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
1.8	Is the farmer regularly visited by farm advisors? (Indicate dates of visits!)						<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2	Whole farm						<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2.1	There is no parallel production of the same crop on the same farm (certified / not certified)						<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2.4	The field history, including last use of non allowed substances, is correctly recorded						<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2.10	Are records for the organic part kept separately?						<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2.11	Are organic inputs kept in a separate and labeled store?						<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Inputs were found on
2.13	Is this sprayer labelled and kept separately?						<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2.12	Is an exclusive sprayer used for organic crops?						<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2.15	Are separate containers used for organic harvest?						<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2.14	Is there an exclusive drilling machine for organic crops?						<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2.16	If not: are recipients washed before harvesting						<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Non-conformities and corrective actions											
T	Code	Non-conformity	S	Code	Corrective action text						
▶	➡	Some inputs	<input checked="" type="checkbox"/>		Please keep your registered inputs.....						



Process control; transparency in decision taking

Transparent workflow

Inspection order

Inspection

Certification

Certificates Certification of operations Deliveries (light)

History: 25.01.17 11:23 Chernysh Artem 2016

Service: ... Insp. result: ...

Name: ... Cert. result: ...

Certified on: ... 25/01/2017 25/01/2017

Valid until: ... 25/01/2017 25/01/2017

Standards	Information 1	Inspection	Inspector's proposed result	Certification	Certification result	Certified on	Valid until	Certification officer
▶ COR Standard - ETKO		<input checked="" type="checkbox"/>	Organic	<input type="checkbox"/>				
IACB "EU Equivalent S...		<input checked="" type="checkbox"/>	Organic	<input type="checkbox"/>				
NOP ETKO		<input checked="" type="checkbox"/>	Organic	<input checked="" type="checkbox"/>	Organic	01/09/2016	01/09/2017	Bayazit Ceren
Crops		<input checked="" type="checkbox"/>	Organic	<input checked="" type="checkbox"/>	Organic	01/09/2016	01/09/2017	Bayazit Ceren
Barley - A11 A	8,00	<input checked="" type="checkbox"/>	Organic	<input checked="" type="checkbox"/>	Organic	01/09/2016	01/09/2017	Bayazit Ceren
Barley - A13a A	36,00	<input checked="" type="checkbox"/>	Organic	<input checked="" type="checkbox"/>	Organic	01/09/2016	01/09/2017	Bayazit Ceren
Barley - A16a A	2,40	<input checked="" type="checkbox"/>	Organic	<input checked="" type="checkbox"/>	Organic	01/09/2016	01/09/2017	Bayazit Ceren
Barley - A17 A	23,50	<input checked="" type="checkbox"/>	Organic	<input checked="" type="checkbox"/>	Organic	01/09/2016	01/09/2017	Bayazit Ceren
Barley - A2a A	11,50	<input checked="" type="checkbox"/>	Organic	<input checked="" type="checkbox"/>	Organic	01/09/2016	01/09/2017	Bayazit Ceren
Barley - A4a A	13,00	<input checked="" type="checkbox"/>	Organic	<input checked="" type="checkbox"/>	Organic	01/09/2016	01/09/2017	Bayazit Ceren
Barley - A9 A	19,30	<input checked="" type="checkbox"/>	Organic	<input checked="" type="checkbox"/>	Organic	01/09/2016	01/09/2017	Bayazit Ceren
Maize (corn) - B1_	17,50	<input checked="" type="checkbox"/>	Organic	<input checked="" type="checkbox"/>	Organic	01/09/2016	01/09/2017	Bayazit Ceren
Maize (corn) - B1_	87,60	<input checked="" type="checkbox"/>	Organic	<input checked="" type="checkbox"/>	Organic	01/09/2016	01/09/2017	Bayazit Ceren
Maize (corn) - B1_	105,60	<input checked="" type="checkbox"/>	Organic	<input checked="" type="checkbox"/>	Organic	01/09/2016	01/09/2017	Bayazit Ceren
Maize (corn) - B2_	69,00	<input checked="" type="checkbox"/>	Organic	<input checked="" type="checkbox"/>	Organic	01/09/2016	01/09/2017	Bayazit Ceren
Maize (corn) - B5_	96,00	<input checked="" type="checkbox"/>	Organic	<input checked="" type="checkbox"/>	Organic	01/09/2016	01/09/2017	Bayazit Ceren
Maize (corn) - B7_	6,00	<input checked="" type="checkbox"/>	Organic	<input checked="" type="checkbox"/>	Organic	01/09/2016	01/09/2017	Bayazit Ceren



ETKO Capacity Building Statistics

Years	Internal training	External training	Total	Office	Onsite	% Value
2013	18	6	24	14	10	2.9
2014	24	12	36	24	12	2.2
2015	39	20	59	17	25	3.6



Registration Auditor qualifications

Búsqueda de personas x Inspector Ana Maria x Vista general del certificado x 3216F-01 - "Helianthus" Llc Ivan x **IN-01 - Inspector 1 *** x

Person Inspector

ECERT

- Person
- 1.1. Numbers
- 1.2. Functions/characteristics
- Access Ecert Web
- Correspondence
- Email journal
- Employee
- Files
- Inspector ***
- Links

Code Min. inspections/year Number

Active Target inspections/year

Max. inspections/year

Certification Entity	Inspection service	Inspection types	Training	Client conflict lists	Groups
Date	Qualification	From	To	Experience	Date Performance review
08/01/2008	BioSuisse	08/01/2008	07/01/2010		
08/01/2008	Naturland	08/01/2008	07/01/2010		
15/12/2014	Naturland	15/12/2014	15/12/2014		
08/01/2008	GLOBALG.A.P.	08/01/2008	07/01/2009		
10/01/2006	EU 834/2007	10/01/2006	09/01/2007		
03/02/2005	EU 834/2007	03/02/2005	02/02/2006		
08/01/2008	EU 834/2007	08/01/2008	07/01/2009		
10/01/2007	EU 834/2007	10/01/2007	09/01/2008		

ECERT

- Person
- 1.1. Numbers
- 1.2. Functions/characteristics
- Correspondence
- Email journal
- Files
- Inspector**
- Links

Code Min. inspections/year Number

Active Target inspections/year

Max. inspections/year

Certification Entity	Inspection service	Inspection types	Training	Client conflict lists	Groups
Select	Code	Service	Accreditation type	Comment	
<input checked="" type="checkbox"/>	001	Organic - EU	For internal certification		
<input checked="" type="checkbox"/>	005	Bio Suisse	For internal certification		
<input checked="" type="checkbox"/>	004	Naturland	For internal certification		
<input checked="" type="checkbox"/>	010	GLOBALG.A.P.			



The system can automatically establishes which auditors have

- Conflict of interest with a certain Inspection
- Qualification necessary for the inspection

ECERT

- Person
- 1.1. Numbers
- 1.2. Functions/characteristics
- Correspondence
- Files
- Inspector**
- Links

Code

Active

Min. inspections/year

Target inspections/year

Max. inspections/year

Certification Entity	Inspection service	Inspection types	Training	Client conflict lists	Groups
Select	Code	Service	Accreditation typ	Comment	
<input checked="" type="checkbox"/>	001	Organic - EU	For internal certifi		
<input checked="" type="checkbox"/>		Platzhalter 1	For internal certifi		
<input checked="" type="checkbox"/>	010	GLOBALG.A.P.			
<input checked="" type="checkbox"/>	003	Organic - JAS	For internal certifi		
<input checked="" type="checkbox"/>	002	Organic - NOP	For internal certifi		
<input checked="" type="checkbox"/>	009	Fairtrade (FLO)	For internal certifi		

Inspection assignment checks

Drag a column header here to group by that column **Matches: 1 Row(s)**

Ignore	IN check	CE check	Grouping	Inspection type
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>		0 Main Inspection

Drag a column header here to group by that column **Matches: 5 Row(s)**

Name	Result inspector	Result cert. officer
<input checked="" type="checkbox"/> Inspector in succession	OK	
<input checked="" type="checkbox"/> Inspection services Bio Suisse	Error	
<input checked="" type="checkbox"/> Inspection types	OK	
<input checked="" type="checkbox"/> Conflict list	OK	
<input checked="" type="checkbox"/> Max. number of inspections/certifications	OK	